

Local sales tax will be added to the order total and deducted from your credit balance. No shipping or handling costs apply. Your order total including sales tax cannot exceed your available credit balance.

If yes, don't forget to check the box on the front side of the form and add the address you want your order shipped to below.

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- Only the member issued the OTC credits can use them.
- Cash, checks, credit cards or money orders are not accepted under this OTC benefit.
- Only products listed in the catalog can be ordered by mail. Item pricing may change.
- If selected items are out of stock, items may be substituted.
- Orders must be received by the last day of the benefit period. Orders received after the last day of the benefit period will apply to the next benefit period.
- Orders are fulfilled by Walmart.
- If you order multiple items, please note that your delivery may come in multiple shipments.
- Local sales tax will be added to the order total and deducted from your credit balance.
- Your order total including sales tax cannot exceed your available credits.
- If your order total exceeds your available credit balance, items will be removed starting with the last listed item until the order total is under your credit balance.
- All shipping charges are covered by your plan with your \$35 minimum order.
- The time it takes to deliver your order includes mailing time, which can be delayed.
- Any unused credits cannot be redeemed for cash.

Submit your request on the website at myUHCMedicare.com/HWP or call 1-833-845-8798, TTY 711.

For any questions, please refer to your catalog, visit the website at myUHCmedicare.com/HWP or call **1-833-845-8798**, TTY **711**, 8 a.m. – 8 p.m local time., 7 days a week, October – March; Monday – Saturday, April – September.

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